

Our Participants



“ I've come to realize I couldn't do it alone. By coming to START, the treatment became helpful for me. This made me look at my situation differently and I wanted to get the help I need. I realize that it's going to take a while for me to get better... The staff at START are very helpful and encouraging... My experience with START will never be forgotten.

StartCare Participant

“Let me be honest with you, this program saved my life.

The program made me feel at ease and helped me realize that other people's opinions of me don't matter. My opinion of me matters. My counselor...have been great and helped me achieve my goals. I've never felt judged like I did at other places. I always felt welcomed. The staff have been friendly and supportive to me. Everyone treats me with respect. I really feel like this program has helped become a better person and thank you all for that. ”

StartCare Participant

Our Locations

ADMINISTRATIVE OFFICE

937 Fulton Street
Brooklyn, NY 11238
Tel: 718.260.2900
Web: startcare.org



StartCareNYC



@StartCare_NY



startcare_ny



StartCare



STARTING POINT, KALEIDOSCOPE, REACH & TEEN START

119 West 124th Street Manhattan

Congressmember Adriano Espaillat
District 13
Senator Cordell Cleare
District 30
Assemblymember Jordan J.G. Wright
District 70
Councilmember Yusef Salaam
District 9

790

Unique participants served in 2024

THIRD HORIZON

2191 Third Ave Manhattan

Congressmember Adriano Espaillat
District 13
Senator Jose M. Serrano
District 29
Assemblymember Edward Gibbs
District 68
Councilmember Diana Ayala
District 8

489

Unique participants served in 2024

HIGHBRIDGE

2406 Amsterdam Ave Manhattan

Congressmember Adriano Espaillat
District 13
Senator Robert Jackson
District 31
Assemblymember Manny De Los Santos
District 72
Councilmember Carmen De La Rosa
District 10

413

Unique participants served in 2024

BUSHWICK

1149-55 Myrtle Ave Brooklyn

Congressmember Nydia Velázquez
District 7
Senator Julia Salazar
District 18
Assemblymember Maritza Davila
District 53
Councilmember Jennifer Gutiérrez
District 34

590

Unique participants served in 2024

FORT GREENE

937 Fulton Street Brooklyn

Congressmember Nydia Velázquez
District 7
Senator Jabari Brisport
District 25
Assemblymember Phara Souffrant Forrest
District 57
Councilmember Crystal Hudson
District 35

552

Unique participants served in 2024

EAST NEW YORK

494 Dumont Ave Brooklyn

Congressmember Hakeem Jeffries
District 8
Senator Roxanne J. Persaud
District 19
Assemblymember Nikki Lucas
District 60
Councilmember Chris Banks
District 42

601

Unique participants served in 2024

SOUTH BRONX

880 Morris Ave Bronx

Congressmember Ritchie Torres
District 15
Senator Luis Sepulveda
District 32
Assemblymember Chantel Jackson
District 79
Councilmember Althea Stevens
District 16

Our Programs

Medications for Opioid Use Disorder

Medications for Opioid Use Disorder (MOUDs) help treat withdrawal, increase treatment retention, prevent resumption of opioid use, and overall reduce the risk of related harms, including fatal overdose. StartCare programs provide methadone and buprenorphine, proven to be highly effective for treating OUD.

Behavioral Healthcare

Participants can access individual, family, and group therapy, skill-building groups, addiction counseling, and peer support. Our team offers comprehensive psychiatric assessment and medication management as needed.

Care for Co-occurring Disorders

The REACH Intensive Outpatient Program specializes in treating adults with alcohol and/or substance use challenges and a co-occurring mental health disorder. REACH provides evidence-based care and psychiatric services, including medication for addiction treatment or linkage to MOUD, and an Impaired Driving Program.

Mental Health Services for Adolescents

Teen Start offers young people ages 12-17; individual, group, and family therapy; psychoeducation; mental health and psychiatric assessment; and medication management



At the time of admission:



41% report a coexisting psychiatric disorder



48% report receiving treatment for a mental health disorder



23% report having been hospitalized for a mental health disorder

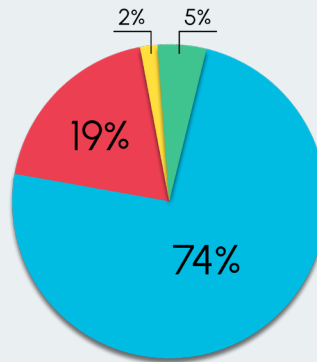


14% report HIV and/or HCV infection

Our Programs

Vocational Training & Support

Our Vocational Fulfillment Program aims to provide participants with personalized support to achieve economic self-sufficiency and active participation in the community. Individual goals and pathways include education, career, volunteering, community participation, and more.



In 2024, 1,336 people were actively engaged in StartCare's vocational programming

- Engaged in work readiness
- Became Employed
- Engaged in School/Training
- Engaged in Community Integration

Research

StartCare has strategically invested in biomedical, behavioral health, and technological research to advance innovative strategies that will inform effective treatment and prevention practices, vital for communities impacted by social and economic inequities, the opioid epidemic, infectious diseases, and other comorbid conditions. We use research methods to learn about sustainable best practices relevant to our communities.

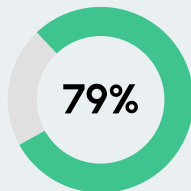
Harm Reduction and Support Services

StartCare programs aim to meet participants where they are. We offer a variety of person-centered services to support participants' goals, regardless of where they are in their substance use and treatment journeys. This includes, but is not limited to, drug testing strip distribution and opioid overdose prevention training, which prepares everyday New Yorkers to respond to the continuing overdose and mental health crisis in our communities with compassion and through an anti-stigma lens.

Specialty Primary Care & Infectious Disease Navigation

Our medical providers specialize in conditions that most impact our participants, such as viral hepatitis and HIV/AIDS. Participants can receive testing and treatment, health education, and care navigation services, onsite by START's providers or via telemedicine.

Hepatitis C Treatment



StartCare's Achieved Undetectable Viral Load

NYS Hepatitis C 2030 Elimination Goal

80% will be treated or cured



Who We Are

Dr. Beny Jene Primm (May 21, 1928 – October 16, 2015) was a prominent American physician, HIV/AIDS researcher, lecturer, and advocate for public health policy reform. For 50 years, Dr. Primm led the field of medication use in treating opioid use disorder. In 1969, he founded the Addiction Research and Treatment Corporation (ARTC), later known as START Treatment & Recovery Centers (START), and now embarking on a new chapter as StartCare. What began with providing care to people in a single building at 937 Fulton Street, Brooklyn, has grown into one of the nation's largest and oldest Black-founded and, non-profit, and community-based agencies; conducting research and providing substance use disorder and behavioral health treatment, primary specialty care, and prevention and treatment services for infectious diseases, including HIV and viral hepatitis.

StartCare has nine robust programs across seven locations in Brooklyn, Manhattan, and South Bronx. Our programs specialize in care for:

- Adults with opioid use disorder
- Adults with non-opioid substance use disorders and/or a co-occurring mental illness
- Young people with mental health and behavioral challenges

The upcoming year brings exciting changes for StartCare as we expand, enhance, and diversify our services to deepen our reach and address health-related needs of the broader community. Efforts to strengthen our delivery of harm reduction-oriented, person-centered care include launching Comprehensive Outpatient Programs at three of our locations, meeting more people where they are through a mobile medication unit, and promoting compassionate and healthy communities through neighborhood-based outreach and trainings.

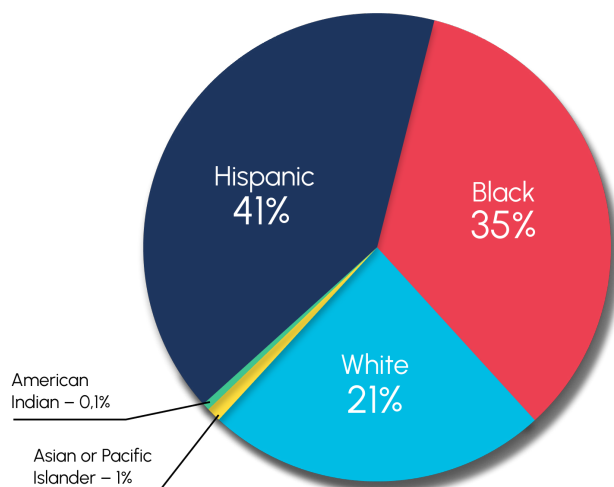
StartCare's work continues to be driven by Dr. Primm's ethos of compassionate care for all who need it. We ensure our communities receive the services they need for improved and sustained physical and mental health, always grounding care in relationships, centering community, and prioritizing those who face barriers to healthcare access.



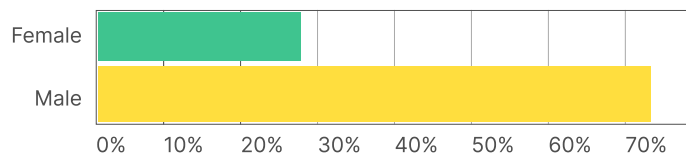
Who We Serve

Our organization empowers and supports individuals across diverse demographics and needs. Our participants come from all five boroughs and represent many different cultures and communities. They are largely Black and Brown men over the age of 55 years—in NYC, this demographic is at the highest risk of fatal overdose. Further, the vast majority have an income below the federal poverty level, underscoring the importance of StartCare efforts to expand programming aimed at economic empowerment and food and housing security. Lastly, our whole-person care model and enhanced integration of mental health and addiction treatment are critical to our participant population, many of whom live with co-occurring mental health disorders.

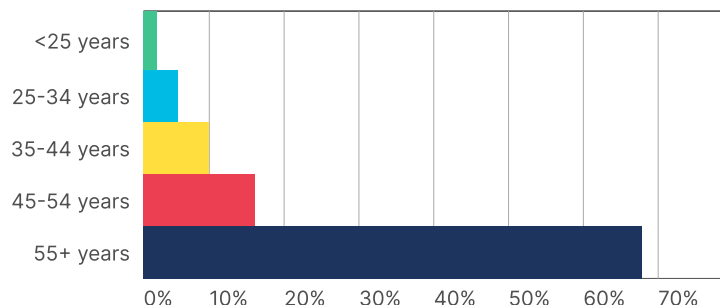
Race / Ethnicity



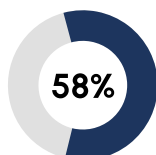
Gender



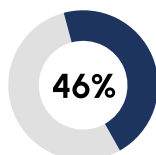
Age Group



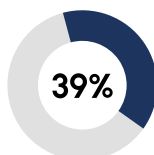
SDOH & Social Care Needs



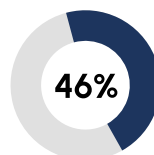
Food



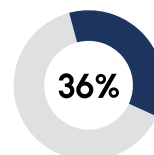
Housing



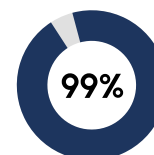
Utilities



Transportation



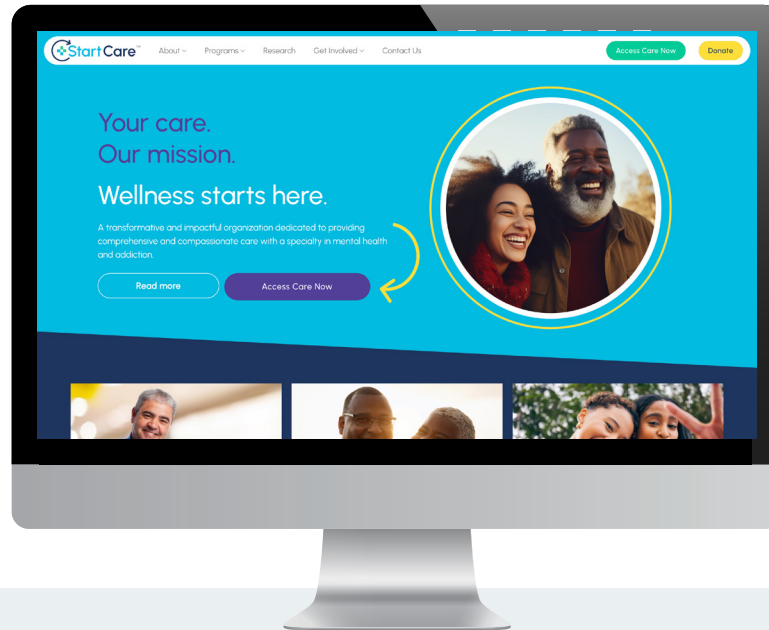
Vocational



Enrolled in
Medicaid and/or
Medicare



Mission & Vision



StartCare, Inc., is a 501(c)3 nonprofit organization.

StartCare – Your care. Our mission.

StartCare is a Black-founded, community-based healthcare organization leading the way in delivering care for New Yorkers seeking health support since 1969. We provide comprehensive, culturally responsive, compassionate care, tools, and resources for individuals, families, and communities. With a specialized focus on addiction recovery, mental health care, and biomedical research, we operate six community-based locations across New York and provide care for 3,000 to 4,000 participants annually.



startcare.org